

# Acca Apc Student Handbook Study Guide

## Understanding the ACCA APC Student Handbook: A Comprehensive Guide

The **ACCA APC Student Handbook** is an essential resource for students preparing for the Advanced Performance Module (APC) assessment in the ACCA qualification pathway. This handbook provides detailed guidance on the structure, requirements, and expectations for students aiming to demonstrate their professional competence in practical accounting and finance roles. Whether you are a new ACCA student or someone revisiting the APC process, understanding the content and purpose of this handbook is crucial for successful exam preparation and professional development.

## What is the ACCA APC?

Before diving into the specifics of the student handbook, it's important to understand what the APC entails.

## Overview of the Advanced Performance Module

The APC is the final assessment stage for ACCA students, designed to evaluate their ability to apply technical knowledge and professional skills in real-world scenarios. It is typically undertaken after completing the necessary exams and gaining relevant practical experience.

## Purpose of the APC

The main goals of the APC are to:

- Assess practical application of technical knowledge.
- Evaluate professional skills such as communication, ethics, and judgment.
- Prepare students for real-life professional responsibilities in accounting and finance roles.

## Key Contents of the ACCA APC Student Handbook

The student handbook is a comprehensive manual that covers all aspects of the APC process. Its contents are structured to guide students through each stage of the assessment and ensure they meet all requirements.

## Main Sections of the Handbook

The handbook typically includes:

- Introduction to the APC
- Eligibility and entry requirements
- Structure and format of the assessment
- Submission guidelines
- Assessment criteria and marking scheme
- Professional ethics and conduct
- Practical experience requirements
- Tips for preparation and success
- Appeals and resubmission procedures
- Resources and support available

## Eligibility and Entry Requirements

Understanding who can undertake the APC is fundamental. The handbook outlines the prerequisites for registration.

### Prerequisites for APC Entry

Students must:

- Have passed all the foundational ACCA exams (or equivalent qualifications)
- Complete the required practical experience (typically 36 months)
- Be a registered member of ACCA
- Submit the relevant application forms before deadlines

### Important Deadlines and Registration

The handbook provides detailed information about:

- Registration periods
- Deadlines for submission of practical experience records
- Any additional documentation required

## Structure and Format of the APC Assessment

The APC primarily comprises a practical project or case study, which students must complete and submit.

## Assessment Components

The main elements include:

- Professional Skills Project: A comprehensive report demonstrating application of technical knowledge, ethical considerations, and professional judgment.
- Presentation and Viva: An oral presentation and interview to assess communication skills and professional competence.

## Submission Guidelines

The handbook specifies:

- Word limits
- Formatting standards
- Submission deadlines
- How to submit electronically or physically

## Assessment Criteria and Marking Scheme

Understanding the marking criteria helps students focus on what examiners value most.

## Key Evaluation Areas

The assessment typically evaluates:

- Technical accuracy and depth
- Application of knowledge to practical scenarios
- Ethical considerations and professional skepticism
- Communication skills
- Analytical and problem-solving abilities

## Scoring and Passing Requirements

- Minimum passing marks (often 50%)
- How marks are allocated across sections
- Opportunities for resubmission if necessary

## **Professional Ethics and Conduct**

Ethics are central to the ACCA qualification. The handbook emphasizes maintaining integrity and professionalism throughout the APC process.

### **Ethical Principles Covered**

- Integrity
- Objectivity
- Professional competence and due care
- Confidentiality
- Professional behavior

### **Case Studies and Scenarios**

Students are often required to analyze ethical dilemmas and demonstrate appropriate responses.

## **Practical Experience Requirements**

The APC is not just about passing an exam but also about demonstrating practical competence.

### **Experience Record Requirements**

Students must:

- Complete at least 36 months of relevant practical experience
- Record their activities and achievements accurately
- Reflect on learning and development

### **Supervision and Validation**

- Experience must be validated by a supervisor or mentor
- Regular reviews and feedback sessions are recommended

## Tips for Success in the APC

Preparing effectively for the APC requires strategic planning.

### Study and Preparation Strategies

- Understand the assessment criteria thoroughly
- Practice case study writing and presentations
- Engage in ethical scenario analyses
- Seek feedback from mentors or peers

### Utilizing Resources from the Handbook

- Follow the guidelines strictly
- Use the provided templates and checklists
- Keep track of deadlines and requirements

## Resubmission and Appeals Process

Sometimes, students may need to resubmit or appeal their assessment results.

### Resubmission Procedures

- Identify reasons for failure
- Follow the process outlined in the handbook
- Address feedback and improve the submission accordingly

### Appeal Procedures

- Understand the grounds for appeal
- Submit a formal request within specified timelines
- Provide supporting evidence if necessary

## Additional Resources and Support

The **ACCA APC Student Handbook** also points students toward supplementary materials and support channels.

## Available Resources

- Sample projects and past submissions
- Guidance notes from ACCA
- Webinars and workshops
- Mentoring and coaching services

## Support Channels

- ACCA student support helpline
- Online forums and peer groups
- Academic and professional tutors

## Conclusion: Making the Most of the ACCA APC Student Handbook

The **ACCA APC Student Handbook** is an invaluable guide that provides clarity, structure, and support throughout the final stages of the ACCA qualification. By thoroughly understanding its contents, adhering to its guidelines, and leveraging the resources offered, students can enhance their chances of success and confidently demonstrate their professional competence. Preparing for the APC is a significant step toward becoming a qualified accountant, and the handbook ensures students are well-equipped to meet this challenge effectively.

acca apc student handbook: A Comprehensive Guide to Success in the Final Stage of ACCA Qualification

Embarking on the final leg of the ACCA journey requires not only dedication but also a clear understanding of the processes, expectations, and resources available to ensure success. The ACCA APC Student Handbook serves as an essential roadmap for students approaching the Assessment of Professional Competence (APC), offering detailed guidance on requirements, procedures, and best practices. This article provides an in-depth review of the handbook's content, its significance for aspiring ACCA members, and practical insights into navigating the final assessment confidently.

## Understanding the ACCA APC Student Handbook

### What is the ACCA APC Student Handbook?

The ACCA APC Student Handbook is an official publication issued by the Association of Chartered Certified Accountants (ACCA). It functions as a comprehensive manual that consolidates all

pertinent information related to the final assessment? the APC. From eligibility criteria to submission procedures, the handbook aims to streamline the process for students, minimizing uncertainties and providing clarity on expectations.

The handbook is regularly updated to reflect changes in policies, assessment formats, and procedural requirements. Its primary goal is to serve as a definitive guide, ensuring students are well-informed and prepared for each step leading up to and including the APC.

## Significance of the Handbook for Students

The importance of the ACCA APC Student Handbook cannot be overstated. It is the cornerstone document that:

- Clarifies eligibility requirements and prerequisites;
- Outlines the assessment structure and marking criteria;
- Explains submission procedures for the professional report and viva;
- Details the roles and responsibilities of assessors and students;
- Offers guidance on ethical considerations and professional standards;
- Provides resources for preparation, including sample questions and marking rubrics.

Having thorough knowledge of the handbook enables students to plan effectively, adhere to deadlines, and understand the standards expected of them. It also fosters confidence, reducing anxiety associated with the final assessment by demystifying the process.

## Key Sections of the ACCA APC Student Handbook

The handbook is structured into several core sections, each addressing a critical aspect of the APC. Below is a detailed exploration of these sections.

### 1. Eligibility and Registration

This section delineates the criteria students must meet to undertake the APC, including:

- Completion of all fundamental and professional level exams;
- Relevant practical experience requirements (usually at least 36 months);
- Ethical and professional conduct standards;
- Registration procedures with ACCA, including deadlines and documentation.

Understanding eligibility is crucial to avoid disqualification or delays. The handbook emphasizes

early registration and maintaining up-to-date records to ensure smooth progression.

## 2. Assessment Components

The APC comprises two main parts:

- Professional Report: A written document that demonstrates the student's ability to apply technical knowledge to real-world scenarios.
- Viva Voce (Oral Examination): An interactive discussion with assessors based on the submitted report and related topics.

The handbook provides detailed descriptions of each component, including:

- The purpose and objectives;
- Length and format requirements;
- Submission deadlines;
- Evaluation criteria and marking schemes.

Understanding these components helps students tailor their preparation effectively.

## 3. The Professional Report

The report is a critical element, showcasing the student's professional judgment, technical competence, and ethical considerations. The handbook offers guidance on:

- Choosing appropriate topics aligned with the student's practical experience;
- Structuring the report logically, including executive summary, background, analysis, and conclusions;
- Demonstrating application of relevant accounting and auditing standards;
- Incorporating ethical considerations and professional skepticism.

Sample report templates and scoring rubrics are often included or referenced, aiding students in aligning their work with assessment expectations.

## 4. The Viva Voce

The oral examination assesses the student's ability to articulate their report findings, defend their decisions, and demonstrate understanding of broader professional issues. The handbook explains:



- The format and typical questioning areas;
- Tips for effective communication and professional demeanor;
- Common pitfalls and how to avoid them.

Preparation advice includes practicing mock viva sessions and familiarizing oneself with potential questions.

## 5. Ethical and Professional Standards

Ethics is embedded throughout the APC assessment. The handbook emphasizes adherence to ACCA's Code of Ethics and Conduct, encouraging students to demonstrate integrity, objectivity, professional competence, confidentiality, and professional behavior.

It provides scenarios to illustrate ethical dilemmas, prompting students to think critically about their responses.

## 6. Submission Procedures and Deadlines

Timely submission is vital. The handbook explains:

- The process for submitting the report electronically or via other prescribed methods;
- Required documentation and formats;
- Deadlines for submission and late submission penalties;
- How to request extensions or special considerations if needed.

It also emphasizes the importance of retaining copies and confirmation receipts.

## 7. Assessment Criteria and Marking Scheme

The handbook details how assessors score the report and viva, focusing on:

- Technical accuracy and application;
- Analytical and problem-solving skills;
- Ethical considerations and professional judgment;
- Communication skills and clarity;
- Overall professionalism and adherence to guidelines.

Understanding the scoring criteria helps students target areas for improvement.

## 8. Post-Assessment Procedures

After the assessment, students are informed of results and feedback. The handbook explains:

- Reconsideration or appeal procedures if dissatisfied with results;
- Next steps in case of successful completion;
- Certification process and membership application.

It underscores the importance of reflection and continuous professional development.

## Practical Insights and Recommendations for Students

While the handbook provides comprehensive guidance, successful navigation of the APC also depends on proactive strategies:

### 1. Early Preparation

- Begin planning your report topic early, ensuring it aligns with your practical experience.
- Familiarize yourself thoroughly with the handbook's sections relevant to your report and viva.
- Develop a timeline with milestones for research, drafting, review, and submission.

### 2. Leverage Resources

- Use sample reports and rubrics provided in the handbook to benchmark your work.
- Attend preparatory workshops or training sessions offered by ACCA or affiliated institutions.
- Seek feedback from mentors or colleagues who can review drafts objectively.

### 3. Focus on Ethical Standards

- Demonstrate integrity and professionalism throughout your report.
- Incorporate real-world ethical dilemmas and demonstrate sound judgment.
- Be prepared to discuss ethical considerations confidently during the viva.

### 4. Practice Communication Skills

- Prepare for the viva by practicing clear, concise, and confident responses.

- Anticipate potential questions based on your report and broader professional topics.
- Engage in mock viva sessions to build confidence and receive constructive feedback.

## 5. Understand the Evaluation Criteria

- Review the marking rubrics closely to identify key focus areas.
- Ensure your report and viva demonstrate technical competence, ethical awareness, and professional maturity.

## 6. Maintain Professional Standards

- Adhere strictly to submission guidelines.
- Keep detailed records of your work and communications with assessors.
- Be mindful of confidentiality and data protection requirements.

## Concluding Remarks: The Value of the Handbook in Achieving ACCA Membership

The ACCA APC Student Handbook is more than just a procedural manual; it is an integral tool that guides students through the final and most demanding stage of their journey toward becoming qualified accountants. Its thoroughness, clarity, and practical insights help demystify complex requirements, foster ethical awareness, and promote best practices.

For students committed to professionalism and excellence, studying the handbook diligently can significantly enhance their chances of success. It encourages proactive planning, ethical integrity, and effective communication—traits fundamental to the professional accountant's role.

In an increasingly competitive global landscape, the ACCA qualification remains a mark of distinction, and the APC is the culminating testament to a student's competence and readiness. The ACCA APC Student Handbook stands as a trusted companion in this pursuit, empowering students to approach their final assessment with confidence, clarity, and professionalism.

In summary, mastering the contents and guidance provided by the ACCA APC Student Handbook is essential for any aspiring ACCA member. It ensures students are well-prepared, ethically grounded, and aligned with the high standards expected of professional accountants worldwide. Embracing its insights and recommendations can make the difference between uncertainty and excellence on the path to ACCA membership.

**Question** What topics are covered in the ACCA APC Student Handbook? **Answer** The ACCA

APC Student Handbook covers key areas such as the practical experience requirements, the assessment structure, professional ethics and skills, submission guidelines, and tips for successful completion of the APC process. How can I access the latest version of the ACCA APC Student Handbook? You can access the latest ACCA APC Student Handbook through the official ACCA website's student resources section or by logging into your ACCA account where the most recent documents are regularly updated. What are the key deadlines and submission dates outlined in the ACCA APC Student Handbook? The handbook provides detailed information on submission deadlines for the Practical Experience Requirement (PER) logs, project reports, and other assessments, ensuring students stay on track throughout the APC journey. It's important to review the specific dates each year as they may vary. Does the ACCA APC Student Handbook include guidance on professional ethics and ethical dilemmas? Yes, the handbook emphasizes the importance of professional ethics, provides case studies, and offers guidance on how to demonstrate ethical behavior and decision-making as part of the APC assessment. Are there sample reports or templates included in the ACCA APC Student Handbook? The handbook may include sample reports, templates, and checklists to assist students in preparing their project submissions and ensuring they meet the required standards for assessment.

**Related keywords:** ACCA APC, ACCA student guide, APC exam tips, ACCA professional ethics, ACCA assessment, APC case study, ACCA qualification, ACCA exam preparation, ACCA student resources, APC submission

## Name Student Number Santa Ana College

### name student number santa ana college

Understanding the significance of student identifiers and institutional details is essential for navigating the academic landscape effectively. At Santa Ana College, a prominent community college in California, students are assigned unique identifiers commonly referred to as student numbers that facilitate various administrative and academic processes. In this comprehensive guide, we will explore the importance of the student number, how to find it, its uses within Santa Ana College, and tips for managing your student information efficiently.

## Introduction to Santa Ana College

### Overview of Santa Ana College

Santa Ana College (SAC) is a renowned community college located in Santa Ana, California. Established in 1915, SAC has a long history of serving diverse student populations and providing

quality education in a multitude of fields. The college offers associate degrees, certificate programs, and transfer opportunities to four-year universities, making it a vital educational hub in Orange County.

## **Student Demographics and Programs**

- **Diverse Student Body:** Students hail from various cultural, socioeconomic, and educational backgrounds.
- **Academic Programs:** Includes liberal arts, sciences, technical training, health sciences, and more.
- **Support Services:** Offers counseling, tutoring, financial aid, and career services to support student success.

## **The Significance of Student Number at Santa Ana College**

### **What Is a Student Number?**

A student number is a unique identifier assigned to each student upon enrollment. It functions like a digital fingerprint within the college's administrative system, ensuring accurate tracking of academic records, personal information, and enrollment status.

### **Why Is the Student Number Important?**

- **Identification:** Distinguishes students with similar or identical names.
- **Record Management:** Facilitates the organization of transcripts, grades, and enrollment history.
- **Access to Services:** Used for logging into student portals, registering for classes, and accessing financial aid.
- **Security and Privacy:** Protects student information by using unique identifiers rather than personal data.

## **How to Find Your Student Number at Santa Ana College**

### **Methods to Locate Your Student Number**

- **Student Portal:** Log in to the Santa Ana College student portal (MySAC) where your student number is displayed prominently on your dashboard.
- **Registration Confirmation:** Check your registration confirmation email or receipt; the student number is typically included.

- Official Documents: Review official transcripts, acceptance letters, or financial aid documents that contain your student ID.
- Contact Admissions Office: If you cannot find your number, contact the SAC admissions or registrar's office via phone or email.

## **Steps to Access Your Student Portal**

- Visit the official Santa Ana College website.
- Navigate to the "MySAC" or student portal login page.
- Enter your login credentials (student email and password).
- Once logged in, locate your profile or account summary to find your student number.

## **Uses of Student Number in Academic and Administrative Processes**

### **Registration and Class Enrollment**

Your student number is essential when registering for classes, ensuring your enrollment is correctly recorded and linked to your academic record.

### **Transcript and Grade Requests**

All official transcripts and grade reports are associated with your student number, simplifying the process of requesting and verifying academic achievements.

### **Financial Aid and Scholarships**

Financial aid applications require your student number to process awards, monitor aid status, and disburse funds.

### **Access to Online Resources**

Student portals, email accounts, and online learning platforms require your student number for secure login and access.

### **Reporting and Data Management**

The college uses student numbers for statistical analysis, reporting, and maintaining compliance with educational regulations.

## **Managing Your Student Number and Personal Information**

## Best Practices for Protecting Your Student Number

- Never share your student number publicly or with unauthorized individuals.
- Use secure login credentials to access college portals.
- Report any suspected misuse or security breaches to college authorities immediately.

## Updating Personal Information

- Log into the student portal to update contact details, emergency contacts, or other personal information.
- Notify the registrar's office of significant changes to ensure records are current.

## Keeping Track of Academic Progress

- Regularly check your student portal for grades, registration status, and academic alerts.
- Save copies of important documents like transcripts and registration receipts for future reference.

## Common Questions About Student Numbers at Santa Ana College

### What if I forget my student number?

- Contact the admissions or registrar's office.
- Use the college's online portal recovery options if available.
- Check any official correspondence or documents received from SAC.

### Can I use my student number for multiple institutions?

- No. Student numbers are institution-specific and unique to Santa Ana College.
- If transferring to another college, you'll be assigned a new ID there.

### Is my student number confidential?

- Yes. It is part of your protected educational records.
- Share it only with authorized personnel or trusted entities.

## Conclusion

The student number at Santa Ana College is more than just a series of digits; it is a vital component of your academic journey. It ensures your records are accurately maintained, enables seamless access to various college services, and helps protect your privacy. Understanding how to locate and properly manage your student number will empower you to navigate college processes efficiently. Whether you're registering for classes, requesting transcripts, or applying for financial aid, your student number is your key to unlocking the full range of resources and support offered by Santa Ana College.

Remember to keep your student number secure and up-to-date to make the most of your educational experience. As you progress through your studies, maintaining organized records and understanding the importance of your student identifier will serve you well in achieving your academic and career goals.

### Name Student Number Santa Ana College: A Comprehensive Guide for Students and Educators

Navigating the academic environment can be overwhelming, especially when managing multiple identifiers such as your name, student number, and understanding the resources available at institutions like Santa Ana College. In this article, we delve into the significance of name student number Santa Ana College, exploring how these identifiers function within the college's administrative framework, their importance for students, and practical tips to utilize them effectively throughout your academic journey.

### Understanding the Role of Name and Student Number at Santa Ana College

#### What Is a Student Number?

At Santa Ana College, the student number serves as a unique identifier assigned to each student upon enrollment. Unlike a name, which can be common or duplicated among multiple students, the student number is a distinct code that simplifies record-keeping, course registration, grading, and administrative communications.

#### Why Is Your Name Important?

While your name is the primary way instructors and staff recognize you, it's also essential for official documentation, transcripts, and verifying your identity. However, relying solely on your name can lead to confusion, especially in large institutions with hundreds or thousands of students sharing similar names.

#### How Do Name and Student Number Interact?



The combination of your name and student number ensures precise identification within Santa Ana College's systems. When registering for classes, accessing grades, or requesting transcripts, both identifiers are often required to prevent errors and streamline processes.

## The Significance of Accurate Student Identification

### Ensuring Proper Record-Keeping

Accurate identification prevents mix-ups such as assigning the wrong grades, enrollment in incorrect courses, or delays in administrative processing. Your student number acts as the backbone of your academic record, ensuring that all information is correctly linked to you.

### Facilitating Efficient Communication

Using your student number alongside your name allows staff and faculty to quickly retrieve your records, clarify inquiries, and provide personalized assistance. It's especially vital during emergency notifications, financial aid processing, or when verifying eligibility for programs.

### Protecting Your Privacy

Your student number helps maintain confidentiality. Instead of sharing sensitive information publicly or in emails, referencing your number can ensure that only authorized personnel access your specific data.

## How to Find and Use Your Student Number at Santa Ana College

### Locating Your Student Number

- **Student Portal:** Log into the Santa Ana College student portal; your student number is typically displayed on your profile dashboard.
- **Registration Receipts:** When registering for classes online, your student number appears on confirmation pages and emails.
- **Official Documents:** Transcripts, acceptance letters, and ID cards often feature your student number.
- **Contact the Registrar:** If lost, contact the college's Registrar's Office or Student Services for assistance.

### Using Your Student Number Effectively

- Registering for Classes: Always include your student number to avoid enrollment errors.
- Requesting Transcripts: Use your student number to expedite processing.
- Updating Personal Information: When changing contact details, provide your student number for accurate updates.
- Financial Aid and Scholarships: Reference your number when applying or checking aid status.
- Exams and Testing: Some testing centers require your student number for identification.

## Best Practices for Managing Your College ID and Student Number

### Keep Your Student Number Secure

Treat your student number as sensitive information. Avoid sharing it publicly or with unauthorized individuals to prevent identity theft or academic fraud.

### Maintain a Personal Record

Create a secure document or digital note with your student number, login credentials, and important college contacts for quick reference.

### Verify Information Regularly

Periodically check your student portal to ensure your personal data and academic records are accurate and up to date.

### Communicate Clearly with College Officials

When contacting Santa Ana College staff, always specify your name and student number for efficient assistance.

## Common Challenges and How to Overcome Them

### Confusion Due to Similar Names

In large colleges like Santa Ana College, multiple students may share similar or identical names. Relying on your student number helps prevent mix-ups, especially during registration and record requests.

### Lost or Forgotten Student Number

If you forget your student number, utilize the college's online tools or contact the Registrar's Office. Be prepared to verify your identity with personal information such as your date of birth or student ID

issued during orientation.

## Errors in Records

If discrepancies appear in your records, promptly notify the college's administrative staff, providing your name and student number to facilitate corrections.

## The Broader Context: The Importance of Student Identification in Higher Education

### Streamlining Administrative Processes

Unique identifiers like student numbers are vital for automating administrative functions, reducing manual errors, and improving overall efficiency within academic institutions.

### Enhancing Academic Support

Accurate identification ensures that academic advising, tutoring, and support services are tailored to your specific needs, fostering better educational outcomes.

### Facilitating Data Analysis and Institutional Planning

Aggregated data based on student numbers allows colleges to analyze enrollment trends, graduation rates, and resource allocation, ultimately improving institutional quality.

## Final Tips for Students at Santa Ana College

- Always use your student number when communicating with college staff or accessing services.
- Keep your student ID and number in a safe, accessible location.
- Update your contact information regularly in the college portal.
- Familiarize yourself with the college's policies regarding student identification.
- Reach out to Student Services if you encounter issues related to your name or student number.

## Conclusion

Understanding the importance of name student number Santa Ana College is essential for navigating the complexities of higher education administration effectively. Your student number is more than just a set of digits; it's a vital tool that ensures your academic journey is seamless, your records are accurate, and your privacy is protected. By maintaining accurate personal information and leveraging your identifiers appropriately, you can maximize your college experience and set yourself up for success.

Whether you're registering for courses, requesting transcripts, or simply seeking assistance, always remember that your name and student number are your keys to a smoother academic path at Santa Ana College.

**Question** How can I find my student number at Santa Ana College? You can find your student number by logging into your MySAC portal, checking your admission letter, or contacting the Registrar's Office directly. What should I do if I forget my student number at Santa Ana College? If you've forgotten your student number, you can retrieve it through the MySAC portal by verifying your personal information or contact the Registrar's Office for assistance. Is the student number required for online registration at Santa Ana College? Yes, your student number is essential for online registration, accessing your account, and other academic-related processes at Santa Ana College. How can I update my personal information associated with my student number at Santa Ana College? You can update your personal information by logging into your MySAC account and submitting the necessary changes through the student portal or by visiting the Registrar's Office. Are student numbers at Santa Ana College unique identifiers for students? Yes, each student at Santa Ana College has a unique student number used for all academic records and administrative purposes. Where can I find resources or assistance related to my student number at Santa Ana College? For assistance with your student number or related issues, visit the Registrar's Office, contact the college's help desk, or access the student support services online through the MySAC portal.

**Related keywords:** student ID Santa Ana College, student login Santa Ana, college student portal, SAC student services, Santa Ana College registration, college student email, SAC student resources, Santa Ana College campus, student records Santa Ana, college student handbook

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